

OUR SUSTAINABILITY ACTIVITIES

1. INTRODUCTION OF THE FACILITY

With the awareness of sustainability as the basis of sustainability, our hotel gives importance to the people, local entrepreneurs, endemic vegetation, natural water resources, cultural values, national assets and cultural heritages of Antalya.

2. SUSTAINABILITY POLICY

As Let'stay Hotel, we recognize the importance of sustainable tourism practices and adopt the Global Sustainable Tourism Council (GSTC) standards. Therefore, we implement the following policies at our facility:

-Environmental Protection: We adopt environmentally friendly practices in our facility and carry out studies on issues such as waste management, water saving and energy efficiency. We ensure that waste is separated according to its sources and recycled. We also use faucets equipped with smart sensors to save water and provide energy efficiency in areas such as lighting to reduce environmental impacts. Our facility also supports projects aimed at protecting local communities and natural areas. In this way, we aim to protect the environment, protect natural habitats and ensure the sustainability of ecosystems.

-Social Responsibility: We adopt the principle of social responsibility in our facility and cooperate with local communities. We support small businesses in the region and prioritize local products in our supply chain. In addition, we respect the rights of our employees and take precautions regarding occupational health and safety. In our communities, we contribute to social projects and help them by visiting schools, social institutions and other communities. In this way, we aim to contribute to the development of societies, reduce social inequalities and protect human rights.

-Cultural Heritage: Our facility carries out activities to protect the local cultural heritage and we inform our guests about it. Guide our guests to visit historical buildings, museums and other attractions

we do. We also contribute to events that support local culture and traditions. In this way, the local culture

To contribute to the survival and transfer to future generations, as well as to increase the cultural awareness of tourists.

We aim to increase.

We aim to adopt these policies to our guests staying at our facility and to contribute to sustainable tourism practices. All of our employees feel responsible for implementing these policies and contributing to sustainable tourism practices. In this way, we aim to contribute to the spread of sustainable tourism.

In addition, we offer informative materials about sustainable tourism to our guests staying at our facility. We aim to help our guests contribute to sustainable tourism practices by informing them

about the protection of natural resources, keeping the local culture alive and giving priority to local products in the supply chain.

-Sustainable Supply Chain: At our facility, we give priority to local products in our supply chain and we take care to use sustainable products. In addition, we demand from our suppliers to act in accordance with the sustainability principles. In this way, we aim to support the local economy, contribute to sustainable tourism practices and reduce the environmental impacts in our supply chain.

3. WATER CONSUMPTION

With the awareness that our water resources are not unlimited, our hotel has carried out the following activities in order to use water sparingly.

works in cooperation with employees, guests and other related parties to prevent water waste.

- We use water-saving equipment to reduce water consumption. We reduced water flow with air-mixed aerators that we installed in all our guest rooms and common area faucets.

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- We regularly maintain and clean the aerators. There are photocell faucets and urinals with sensors in the toilets in the public areas. Knee percussion and sensor batteries are used in kitchens and hand washing sinks. Hotel We monitor our water consumption in our hotel on a daily, monthly and annual basis and calculate the water consumption per person. we are giving.
- The wastewater of our facility is connected to the sewage system of our local administration in accordance with the wastewater discharge regulation. We carry out a series of waste reduction programs in all operational departments in our hotels by saying "Zero Waste" in order to prevent, increase public awareness, and contribute to our future by adopting an environmentally friendly lifestyle.

We have set the water flow rate for all room and common area sink faucets to not exceed 5 lt, for showers 8 lt.

We use an economical and/or double flush system in guest and employee toilets, so that water consumption does not exceed 6 liters per use.

While irrigation is being done in our landscape, drip and fountain systems that consume less water are used.

- In the hotel landscape, we prefer local plants that are well adapted to the climate and require minimum irrigation.
- Training our employees on the efficient use of water and reporting water leaks.

WASTE MANAGEMENT

In our hotel, packaging wastes, hazardous wastes, organic wastes, construction and garden wastes, medical wastes, waste oils and batteries are collected in the same manner, kept in temporary storage areas defined in accordance with the regulations within the hotel, collected by licensed and authorized companies and sent to the relevant sorting-recycling facilities. . Supporting sustainable tourism, contributing to the economy, preventing waste, protecting the environment, pollution

The amount of waste sent is processed into the E-GIS system.

- We give our organic wastes to animal shelters by contacting the shelters. We separate our wastes for recycling and proper disposal, paying particular attention to hazardous wastes and

We ensure that they are transported and disposed of through licensed companies.

We provide continuous training to our employees regarding the recycling, reduction and separation of wastes. In order to store our plant and branch wastes separately and bring them back to the soil, the municipality

- We attach importance to purchasing small-packaged foods, large-size foods with refillable packages.

In order to reduce consumption and waste while preserving our variety of amenities in our guest rooms, we provide a boucle service with "whatever you want" cards.

We use soap and shampoo with refill system in our guest rooms and general areas of use.

It contributes to waste reduction.

- We have put warning letters in our e-mail signatures to reduce the use of paper waste, and we also ensure that the papers used in the offices are used on both sides.

We have made the necessary arrangements for the separation of waste in all our departments throughout the hotel. We have provided separation buckets, bags, etc. with colors in accordance with the Zero Waste regulation.

5. ELECTRICITY AND ENERGY CONSUMPTION

One of the most important steps in sustainability is to ensure energy efficiency. First of all, energy usage should be measured and problems should be determined and possible savings areas should be determined. Low consumption equipment and systems should be preferred. Long-term improvement should be achieved using automation management and monitoring resources. Energy savings are constantly analyzed through maintenance, surveillance and monitoring.

- We are trying to reduce the energy consumed by using machines and equipment with high energy efficiency.

- We make purchases by looking at the energy class of the newly purchased machines.

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- We use sensor lighting in public areas
- LED lighting is the lighting we use throughout our hotel and in our guest rooms. Thus, we provide the same amount of lighting by consuming less electricity.

We regularly maintain our electrical equipment so that they work more efficiently.

Equipment and installation insulations; Thermal camera of all heating and cooling lines in our boiler room

shots were made. As a result of this process, all heating and cooling lines are insulated and any heat loss is prevented.

- Solar energy panels have been placed on the roof of our hotel.
- We have made a double door system in our hotel to prevent heat escape from our doors, and air curtain and work

We reduce the loss of energy by ensuring that the windows of our hotel are double glazed.

We provide regular training to all our employees about using energy efficiently and saving energy.

We monitor and measure the energy consumed in our hotel by day, month, year.

6. PROTECTION OF THE LOCAL ENVIRONMENT AND CULTURAL HERITAGE

With the intensity of tourism and the increase in the human population in our destination, our city will remain with significant transformations.

face to face

to disappear too

a situation will arise. The success of our hotel is directly related to the culture, traditions and people that shape and live our regions. Respecting and valuing these social aspects allows them to be learned by our colleagues and guests.

Contributing is among our priorities. Ensuring that all the population benefit from the benefits that tourism brings to the destination.

we want. For this, in order to introduce our cultural heritage around us to all our guests,

our website,

our info channel,

our smartphone application, visual signs,

and our employees, through

We share regional information, our cultural heritage and national parks.

Information such as how to go to the places worth seeing in our destination and how to behave there are delivered to our guests.

In addition, we inform our employees in order to minimize the damage caused by tourism to our environment, we support the local people, we convey the cultural heritage, national values, cultural values to the guests. In order to support the sustainable tourism of our region, we keep in touch with local administrations and the public, and we constantly receive their support and opinions. We support local purchasing and provide the necessary assistance to local entrepreneurs.

and we support the development of our region

7. ACCESSIBILITY

Our hotel has adopted the philosophy of access for all and is committed to being more accessible every year. Accessibility of our hotel for our guests with special circumstances;

Our Accessible Facilities for Our Visually Impaired Guests

Braille alphabet is used at our hotel entrances and in our hotels with elevators in the reception area.

Accessible Facilities for Our Hearing Impaired Guests

- Audible warning system in our elevator

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Our Accessible Facilities for Our Physically Disabled Guests

- We have disabled ramps at the hotel entrance and inside the hotel
- The door openings at the elevator entrances are suitable for wheelchairs to pass through.

8. CHEMICAL CONSUMPTION

We use chemicals to make our life easier, but they also have harmful effects on the environment. Therefore, the use of chemicals is managed in our hotel.

Chemicals that do not harm the environment or cause the least harm are used

MSDSs of all chemicals used are taken and then stored, transported, used and disposed of.

method is determined. If the suppliers from which chemicals are purchased have environmental awareness certificates and if the chemicals have eco certificates,

is done.

- Natural products that are used for cleaning are preferred. Reduce chemical consumption by taking advantage of water pressure, temperature, etc.

- The detergents, disinfectants and chemicals used in our facility are of the type that do not harm the environment (nature) and human health.

Care is taken to ensure that the pesticides and fertilizers used for our garden are organic. In all garden applications, if there is an equivalent organic product, we prefer it primarily.

We pay attention to the fact that the fertilizer in the garden is not the one that is constantly thrown, but a slow-release fertilizer that is effective for a long time.

- Our chemical transports and maintenance are also carried out by taking precautions against leakage and spillage.

- Follow-up of chemical wastes by working with relevant companies for the safe disposal of chemicals

- Controlling our chemical usage amounts, preventing waste and wrong chemical use

we are doing

We provide staff training.

9. OUR PRODUCTS

In order to reduce the carbon footprint in our hotel, we offer our guests pedal bicycles to support cycling instead of driving.

- In order to promote the natural beauties and cultural heritage of our city, our hotel uses these decoration objects.

We have a corner where we use beauties. In addition, brochures promoting our natural beauties and cultural heritage and our city are available to the guests at the reception.

brought to your attention.

Satisfaction of our guests is the priority of our hotel. Therefore, our guests' demand and expectation complaints and satisfaction are constantly monitored by our hotel.

It is continuously improved and their demands are met.

Guest satisfaction measurements are tracked and measured through Google comments.

- We give priority to the environmental certification of our suppliers and the products we use when purchasing, and

We contribute to the awareness of all our suppliers in the name of sustainability. Sustainability with our employees, guests, local administrations, non-governmental organizations, local people

We draw attention to environmental problems by organizing events on behalf of